

AIPHONE®

INTERCOM APP AIPHONE Type GT

OPERATION MANUAL

Be sure to read this document (Operation Manual) in advance to use the product in the proper manner.

The illustrations and images used in this manual may differ from the actual items.

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READ THIS BEFORE USING THIS APP

About this application

AIPHONE Type GT (hereinafter referred to as this app) is an application that can be installed on an iOS or Android device to give intercom functions.

This app can be used over a wireless LAN or cellular network connection.


Register an iOS or Android device with the application installed to the residential/tenant station to use this app. Up to eight devices can be registered to the residential/tenant station.

* iPad and App Store are trademarks of Apple Inc. in the United States and/or other countries.

* Android and Google Play are trademarks of Google Inc. in the United States and/or other countries.

Notices

Use this app only as a supplementary tool for the residential/tenant station.

- In this manual, iPhone and iPad are collectively referred to as iOS devices.
- In this manual, Android smartphones and tablets are collectively referred to as Android devices.
- Connect the residential/tenant station to a wireless LAN network. Please refer to the installation manual for the residential/tenant station.
- The user is responsible all the Internet connection fees for using this app. Connection fees may differ depending on the data plan and place of usage. Confirm your contract details before using this app.
- It may not be possible to use this app depending on the network environment.
 - An upload speed of 0.2 Mbps or greater is recommended.
 - A download speed of 1.3 Mbps or greater is recommended.
- Notifications may be delayed or may not arrive depending on the operating system specifications.
- This app may not be able to respond if it is affected by wireless LAN malfunctions, mobile network outages or device battery exhaustion.
- This app may conflict with calls of other applications.
- Depending on the iOS device or Android device being used, it may take some time for communication to begin after tapping .
- The illustrations used in this manual may differ from the actual ones.
- Screens shown in this document are for Android devices.
- This app may not be able to be used if the Battery Saver mode is enabled or if multiple applications are being used.
- When using AIPHONE Type GT integration function, make sure that the date and time on the residential/tenant station are the current date and time. It may not be possible to use this app if the date and time are not correct.
- The screen will be displayed in landscape mode if using an iPad or Android tablet device.
- A notification badge may appear on the app icon depending on the device or operating system.

INITIAL SETTINGS

Configuring AIPHONE Type GT

NOTES:

- Up to eight iOS or Android devices can be registered to the residential/tenant station. The registration must be performed for each device individually.
- Make sure to register each device when they are connected to the same wireless LAN with the residential/tenant station.

Registering an iOS device or an Android device to the residential/tenant station

1 Download AIPHONE Type GT.

Download "AIPHONE Type GT" from the following:

- iOS device: App Store
- Android device: Google Play

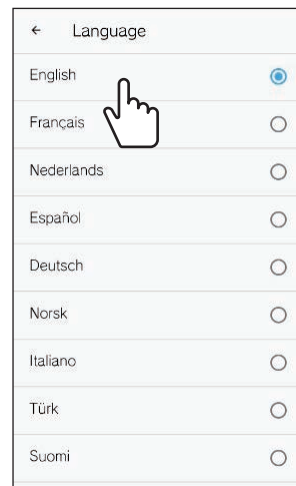
2 Startup AIPHONE Type GT.



3 Allow this app to send notifications.

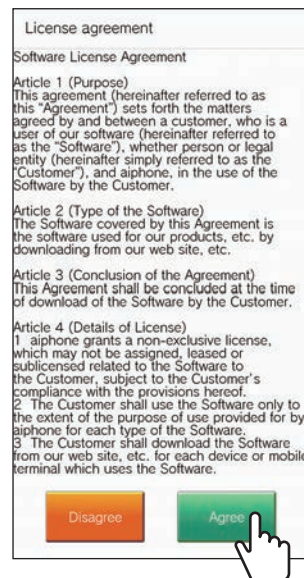
- * If not allowed, this app cannot display notifications.
- * If the dialog is not displayed, or to change the notification method, use the application settings of the iOS device or the Android device to configure the settings as necessary.

4 Tap the language to display.



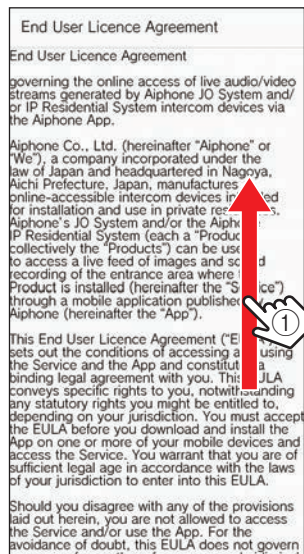
5 Tap **OK**.

6 Read the License Agreement carefully, and then tap **Agree**.



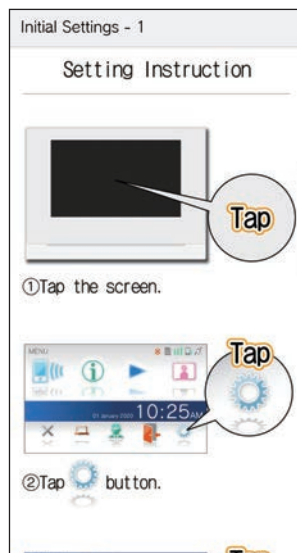
- * When this app is first started, the License Agreement will be displayed.
- * This app cannot be used without agreements.

7 Read the End User Licence Agreement (EULA) carefully, and then tap **Next**.



8 Operate the residential/tenant station to display the one-time password on the screen.

Follow the on-screen instructions carefully. If necessary, refer to the residential/tenant station Operation Manual.



9 Tap **Start**.

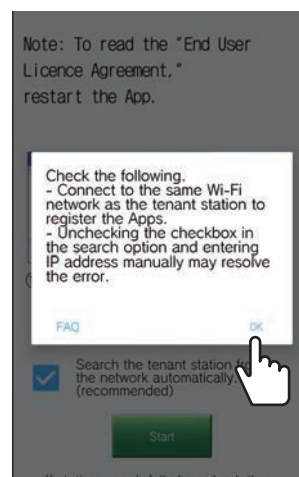


One-time password will be shown on the residential/tenant station.

If the following error message appears

You need to register the iOS device or the Android device to the residential/tenant station manually as follows.

- 1 Tap **OK** to close the error message.



- 2 Uncheck the check box, and tap **Start**.



- 3** Enter the IP address displayed on the residential/tenant station screen, and tap **Next**.

Initial Settings - 1

Enter the IP address displayed on the tenant station.
If the IP address is not displayed, update the firmware of the tenant station to the latest version.

IP Address

IP Address

Launch the app and follow the on-screen instructions. Once complete, a One-Time Password will be displayed on the screen. When entering the password, refer to the following for the correct format: 1234567890123456

Cancel Next

- 10** Enter the one-time password displayed on the residential/tenant station screen within the expiration time, and then tap **Next**.

Initial Settings - 2

Enter One-Time Password obtained from the tenant station.

One-time password

Enter the One-Time Password in the registration page of the app. Refer to the instruction manual for additional details.

One-time: 1234567890123456

Cancel Next

- 11** Enter user name of the mobile device, and then tap **Register**.

* Up to 12 characters can be entered.

Initial Settings - 3

Username

Enter user name.

Cancel Register

* The entered name is registered to the residential/tenant station.

- 12** Tap **OK**.

Initial Settings - 3

Username

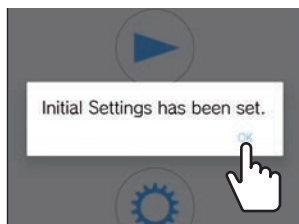
Aiphone

Confirmation
Register using this username?

Cancel OK

Cancel Register

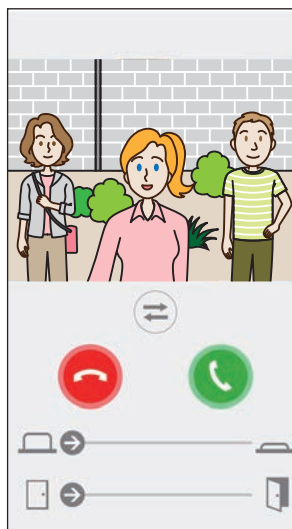
When "Initial Settings has been set." is displayed, the registration is complete.


13 Tap **OK**.**14** Tap **OK** to allow this app to access the microphone.

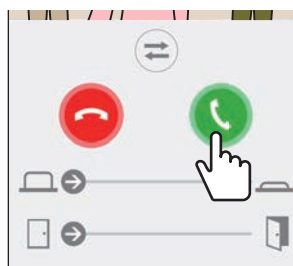
- * The access to the microphone is necessary to communicate with the entrance station.
- * After configuring the initial settings, be sure to confirm operation.
- * When a message about the screen overlay setting is displayed, enable the setting. If the screen overlay setting is disabled, you may not be able to receive a call correctly. (For Android device only)

Confirming Operation

- 1** Press the call button of the entrance station.
- 2** Confirm that the Incoming Call Screen is displayed on the device.



- 3** Tap  and confirm the communication is performed properly.



Configuration is complete if communication is successful with the entrance station.

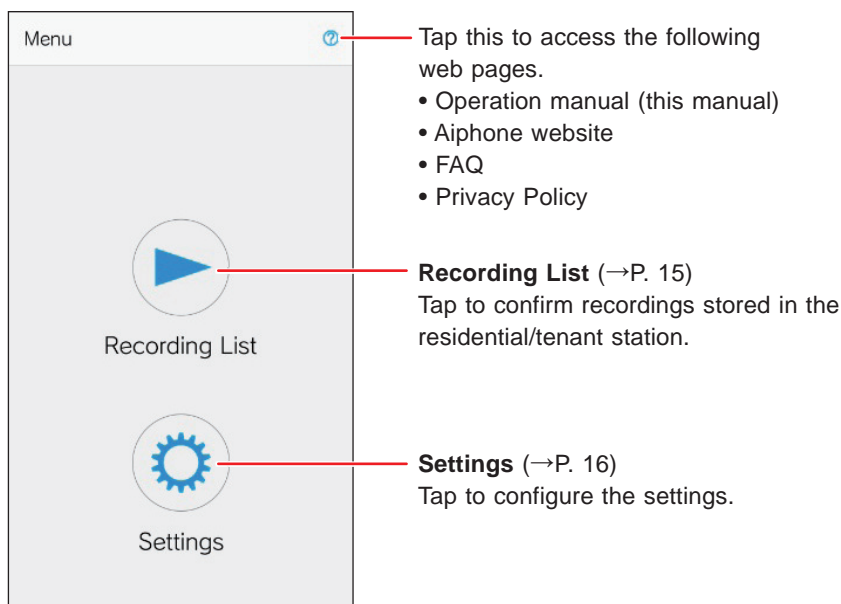
- * The ringtone can be changed. (→ P. 16)

When registering additional iOS device or Android device, repeat steps **1** to **14** of "Configuring AIPHONE Type GT" and then configure and confirm the device by following steps 1 through 3 in "Confirming Operation."

- * Up to eight devices can be registered to the residential/tenant station.

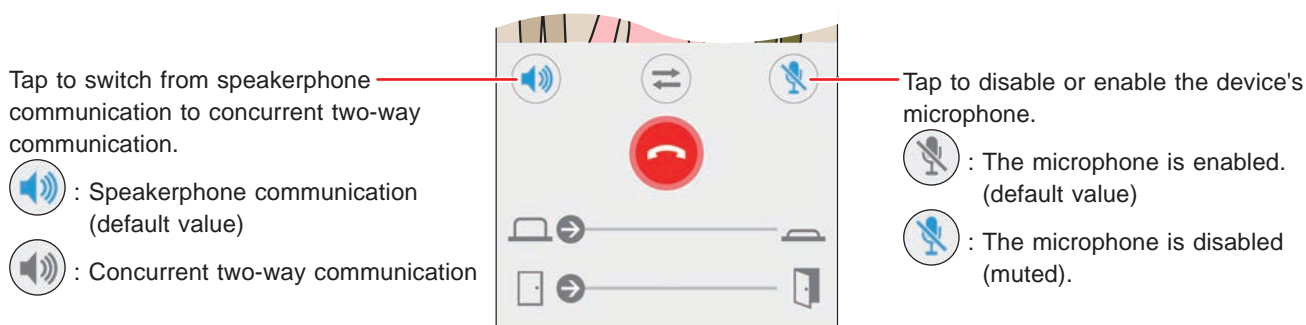
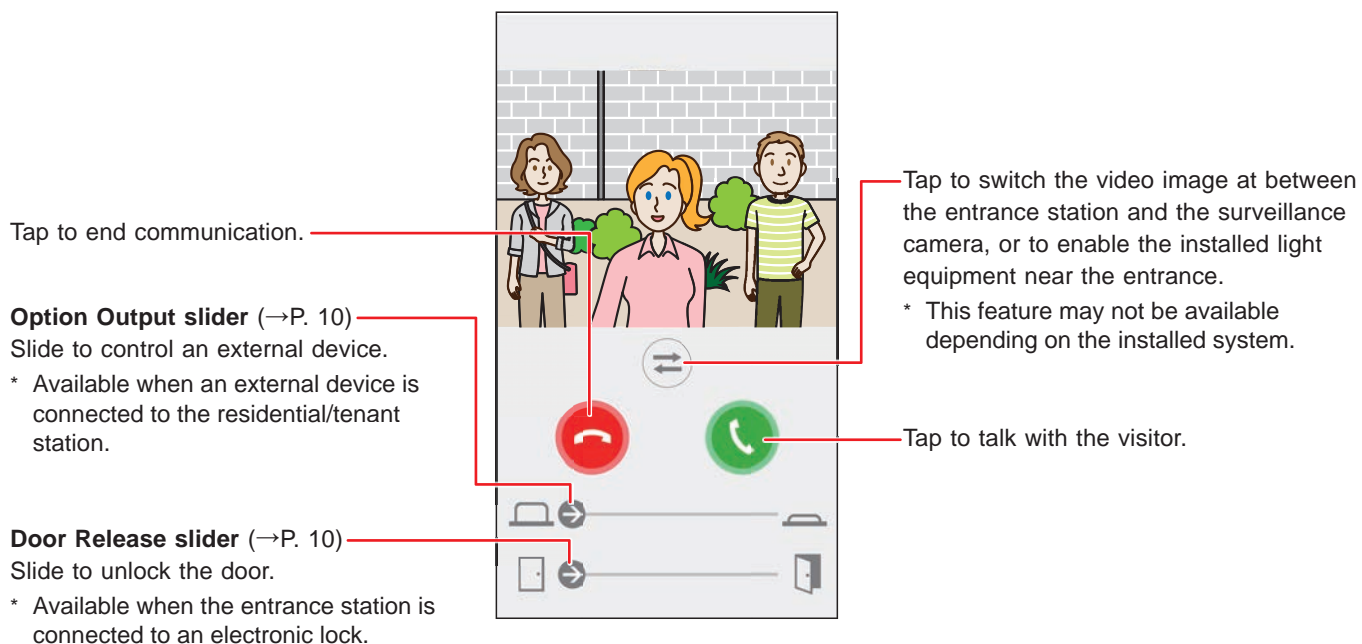
Buttons and icons

■ MENU screen



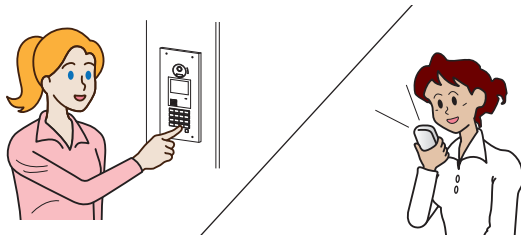
■ While in communication with an entrance station.

* No video image is displayed when receiving a call from an audio entrance station or guard station.



Answering a call

When receiving a call from an entrance station.



Notifications from this app are displayed on the screen.

* The display method differs depending on the settings of the iOS device or the Android device.

Answering a call

1 [Android]

Banner and video from the entrance station is displayed and the ringtone sounds.

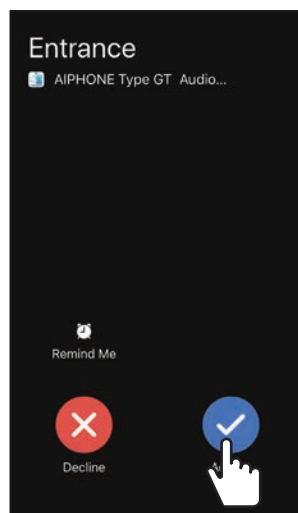
If the screen is locked, tap the banner.



* Refer to the instruction manual of the mobile device for details.

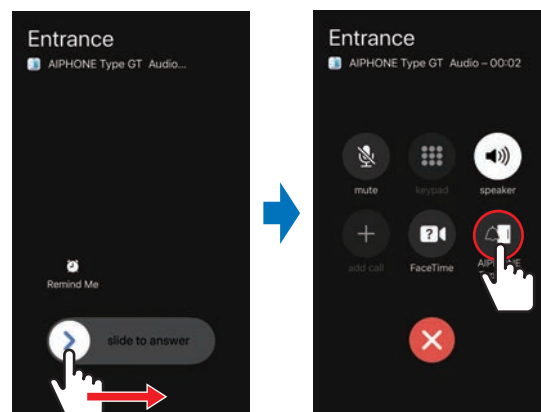
[iOS]

Tap .



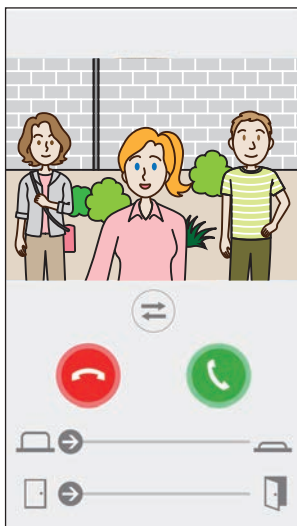
Video from the entrance station is displayed and the ringtone sounds.

If the screen is locked, unlock it first.



* Refer to the instruction manual of the mobile device for details.

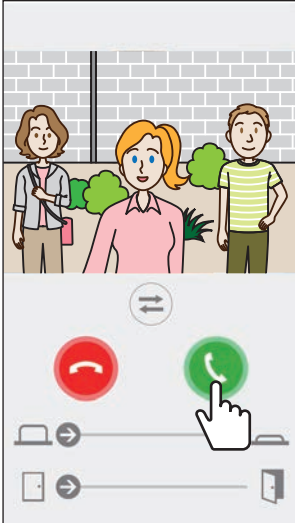
2 Confirm the visitor.



- * The incoming call will automatically end when the calling station's call timeout is reached.
- * The incoming call will end when the residential/tenant station or another app answers.
- * The ringtone can be changed. (→ P. 16)
- * The ringtone volume differs depending on the settings of the iOS device or the Android device.

- ◆ Depending on the settings, Option Input and Door Release are available. (→ P. 10)
- ◆ The video can be zoomed in/out and displayed in full-screen. (→ P. 12)

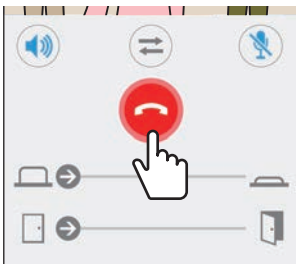
3 Tap .



* The incoming call will automatically end after approximately 60 seconds.

- ◆ If communication is interrupted or difficult to hear due to ambient noise, switch Speakerphone communication to concurrent two-way communication. (→ P. 12)

4 Tap to end communication.



Communication ends and the screen returns to the menu screen.

NOTE:

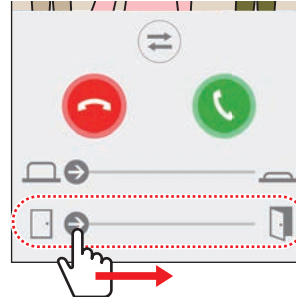
When using the microphone with another application, audio may be used for both applications.

Operation while receiving incoming call and in communication

■ Unlocking a door

The door can be unlocked if the entrance station is connected to an electric lock.

Slide the door release slider to the right.



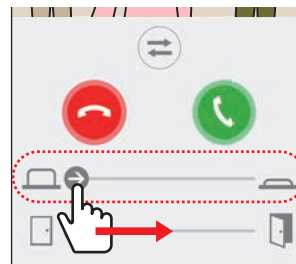
When the door is unlocked, "Success" will be displayed.

- * If door release operation is unnecessary, hide the door release slider. (→ P. 16)
- * Refer to the installation manual for details how to connect an electric lock to the entrance station.
- * Door release cannot be used while receiving a call from an audio entrance station.

■ Controlling an external device

An external device such as strobe light can be controlled when the external device is installed and connected to the residential/tenant station.

Slide the option output slider to the right.



When the external device is controlled, "Success" will be displayed.

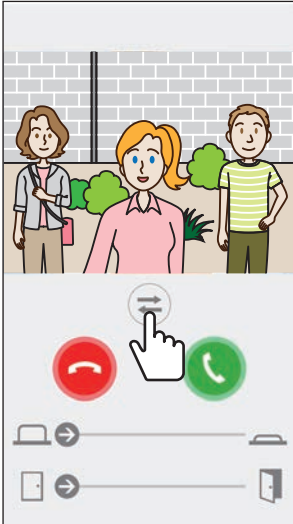
- * If this operation is unnecessary, hide the option output slider. (→ P. 16)
- * Refer to the installation manual for details how to connect an external device to the residential/tenant station.

■ Turning on/off light control

When the light control is enabled, installed light equipment near the entrance will be lit during receiving a call from the entrance station or monitoring the entrance station.

To turn on the light control

Tap .



When the light equipment lights up, "Success" will be displayed.

Tap  to disable the light equipment.

NOTE:

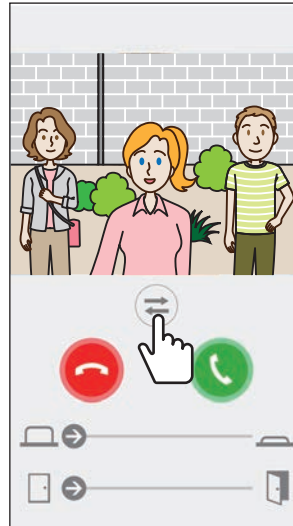
- Hide the button if this feature is not necessary.
- Refer to the installation manual for details on how to connect the light equipment to the system.
- This feature may not be available depending on the installed system.

■ Switching to surveillance camera video image

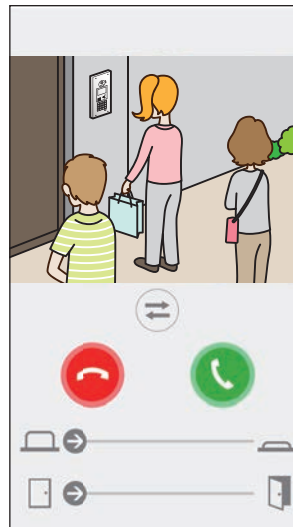
* This feature is available only when a surveillance camera is installed.


Switch the video image at between the entrance station and the surveillance camera.

Tap .



When the video image is switched to the surveillance camera video image, "Success" will be displayed.



Tap  again to switch back to the entrance station video image.

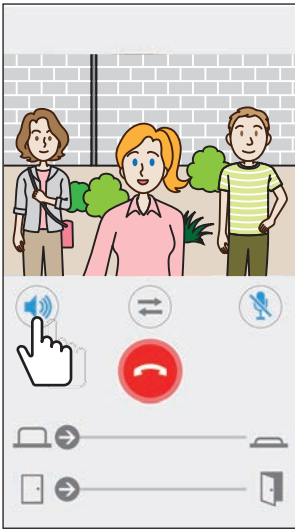
NOTE:

- If this feature is unnecessary, hide the button.
- Refer to the installation manual for details on how to connect a surveillance camera to the system.


■ Switching from speakerphone communication to concurrent two-way communication


If the ambient noise is loud during communication or monitoring, the communication may be interrupted. In this case, switch from speakerphone communication to concurrent two-way communication before talking.

Tap .



The icon  turns into  to indicate the switch.

 : Speakerphone communication (default value)

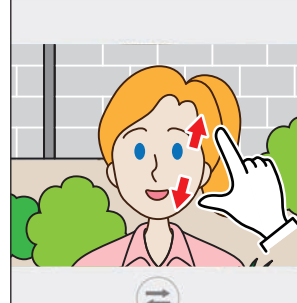
 : Concurrent two-way communication

■ Zoom in/Zoom out

When video is displayed, the video can be zoomed in/out by pinching the screen in/out.

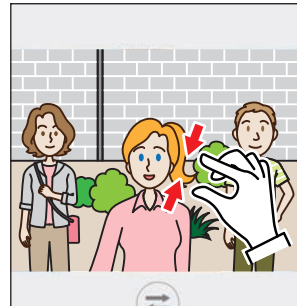
Pinch out

Zoom in on the video.



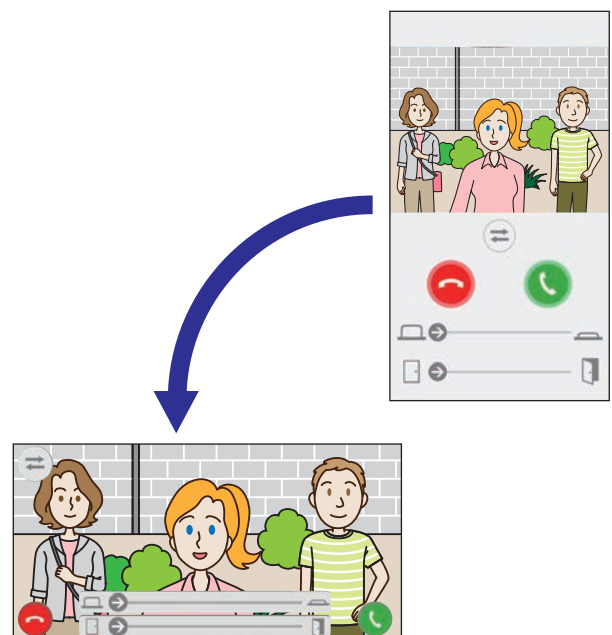
Pinch in

Zoom out on the video.



■ Displaying video full screen

Rotating the device horizontally will display the video full-screen.

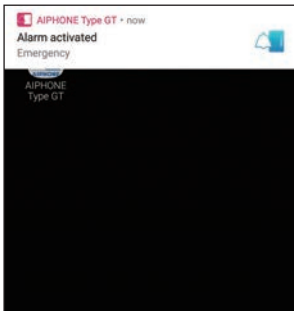


Receiving Emergency Alarm

When this app receives an emergency alarm from the residential/tenant station, an alarm will sound and the following screen will be displayed.

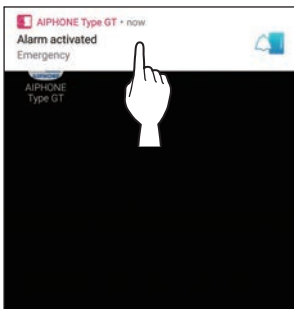
⚠ ATTENTION:

Depending on the model or settings of the mobile device, an extremely loud sound may be emitted when an emergency alarm sounds and the like, which may cause damage to your ears. Be very careful about the volume setting.

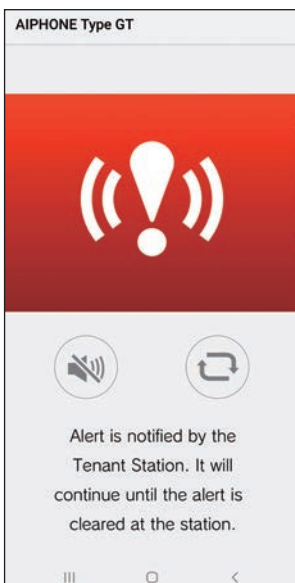


■ Displaying the alert screen



Tap the banner.



The alert screen will be displayed.

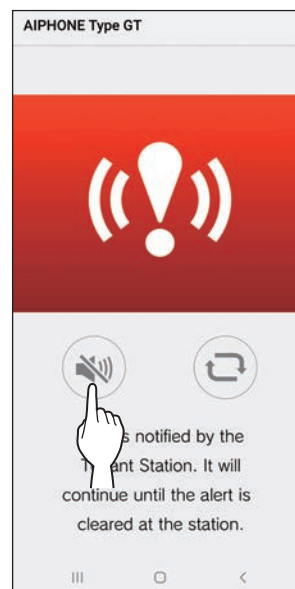


NOTE:

- The residential/tenant station will remain in alarm until the emergency alarm switch is returned to the stand-by position.
- If the mobile device could not recover after recovering the residential/tenant station, tap . The alarm state of the residential/tenant station will be updated.
- Communication with residential/tenant station is not available.
- When the app is set to receive an alarm notification as a critical alert,  will be displayed on the banner. (For iOS device only)


■ Stopping the alarm

Tap .



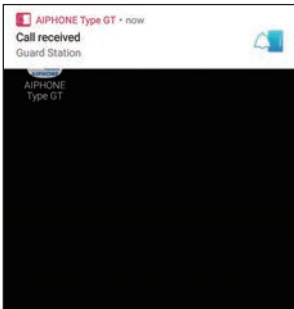
The alarm will be stopped.

NOTE:

- The residential/tenant station will remain in alarm until the emergency alarm switch is returned to the stand-by position.
- If the mobile device could not recover after recovering the residential/tenant station, tap . The alarm state of the residential/tenant station will be updated.

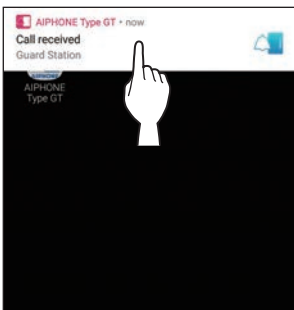
Receiving an emergency call from the guard station

When receiving an emergency call from the guard station, an alarm will sound and the following screen will be displayed.

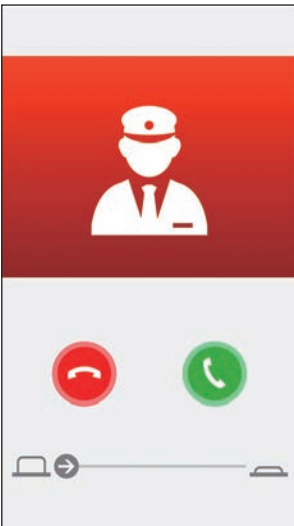


■ Displaying the alert screen

Tap the banner.

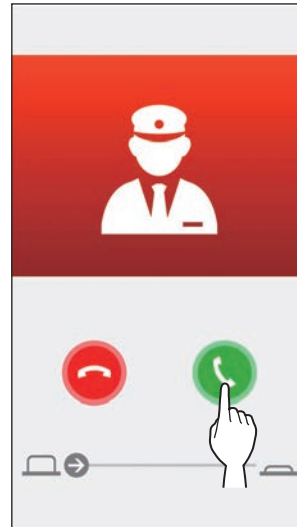


The emergency call screen will be displayed.



■ Communicating with the guard station

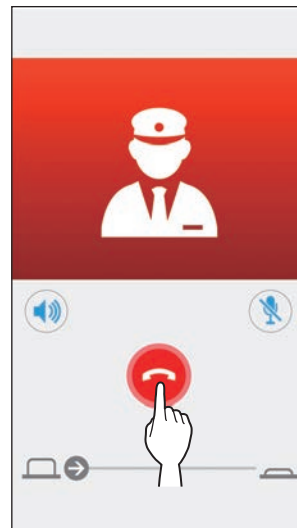
Tap .



Speak with a security guard.

■ Ending communication with the guard station

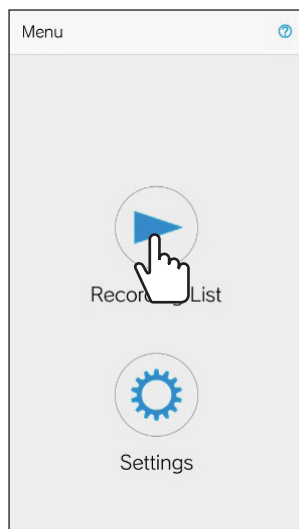
Tap .



View recordings

View recordings stored in the residential/tenant station.

1 Tap on the menu screen.



The list of recordings will be displayed.

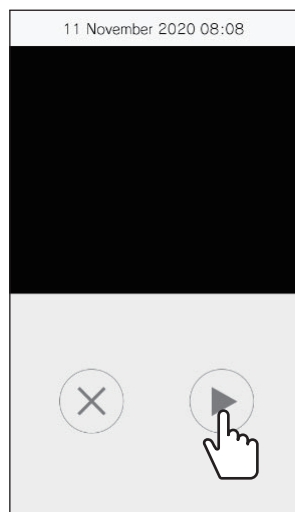
* The time and date will be displayed in each recording.

2 Tap the recording to play.



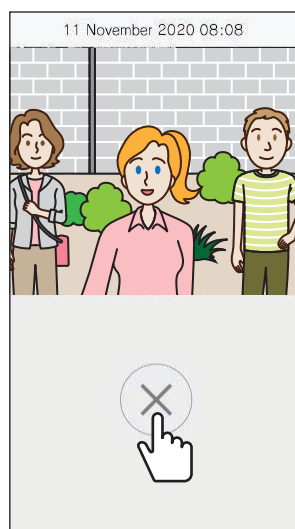
* "●" will be displayed for unviewed recordings.

3 Tap .



* The app cannot play the recording while the residential/tenant station or another mobile device is accessing the recording.

4 Tap to end recording playback.



The recording playback will end and the screen will return to the recording list screen.

Settings list

The following settings can be configured on the Settings screen.

⚠ ATTENTION:

While configuring the settings, this app will not respond to an incoming call and will not sound ringtone.

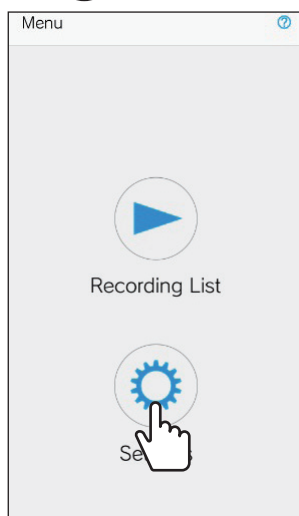
Menu Name	Details	Settings	Default
Language	Sets the display language.	English/Français/ Nederlands/Español/ Deutsch/Norsk/ Italiano/Türk/Suomi	The language set to the mobile device's OS is the default language.
Ringtone	Selects the ringtone to be played for incoming calls. * A notification tone may play on the mobile device depending on the status of the device or the operating system.	1/2/3/4/5	1
Door Release/Option Output	-		
Door Release	Set to display (Enable) or not (Disable) the door release slider.	Enable/Enable only during communication/Disable	Enable
Option Output	Set to display (Enable) or not (Disable) the option output slider.	Enable/Enable only during communication/Disable	Enable
Light Control / CCTV Switch	Set to display (Enable) or not (Disable) the Light Control / CCTV Switch (↔).	Enable/Enable only during communication/Disable	Disable
Date and Time Formats	Sets the display format of date and time on the screen.	dd/mm/yyyy 23:59 mm/dd/yyyy 23:59 dd/mm/yyyy 11:59 PM mm/dd/yyyy 11:59 PM dd/mm/yyyy PM11:59 mm/dd/yyyy PM11:59	dd/mm/yyyy 23:59
	Settings	Display example	
	dd/mm/yyyy 23:59	25 January 2020 22:25 (24-hour notation)	
	mm/dd/yyyy 23:59	January 25 2020 22:25 (24-hour notation)	
	dd/mm/yyyy 11:59 PM	25 January 2020 10:25 PM (12-hour notation)	
	mm/dd/yyyy 11:59 PM	January 25 2020 10:25 PM (12-hour notation)	
	dd/mm/yyyy PM11:59	25 January 2020 PM10:25 (12-hour notation)	
	mm/dd/yyyy PM11:59	January 25 2020 PM10:25 (12-hour notation)	
Alarm notification (For iOS device only)	-		
Push Notification	Set to receive (ON) or not (OFF) push notifications. When set to OFF, you cannot receive a call.	ON/OFF	Depends on the mobile device's OS settings.
Alarm sounds even in silent mode	Set to receive (ON) or not (OFF) an alarm notification as a critical alert. * When set to ON, an alarm notification sounds even when the mobile device is muted or in the "Do not disturb" mode. * When a message about the critical alert is displayed, allow it.	ON/OFF	Depends on the mobile device's OS settings.
Information ^(*)	-		
About	Displays the registered user name and the version of this app.	-	-
License Agreement	Displays the License Agreement.	-	-
Copyright	Displays the Copyright Information.	-	-
End User Licence Agreement	Displays the End User Licence Agreement.	-	-
Help ^(*)	Makes you access the following web pages. • Operation Manual (this manual) • Home Page (Aiphone website) • FAQ • Privacy Policy	-	-

(*) : These items are only for viewing information. No setting is needed.

* If you have any questions, please visit our website (<https://www.aiphone.net/>) for more information.

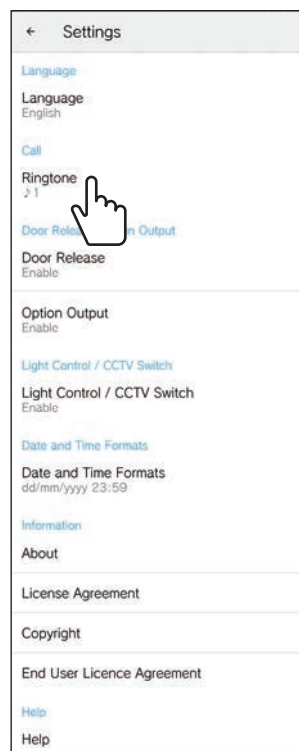
Change Settings

- 1 Tap  on the menu screen.



The settings list will be displayed.

- 2 Tap an item to change.



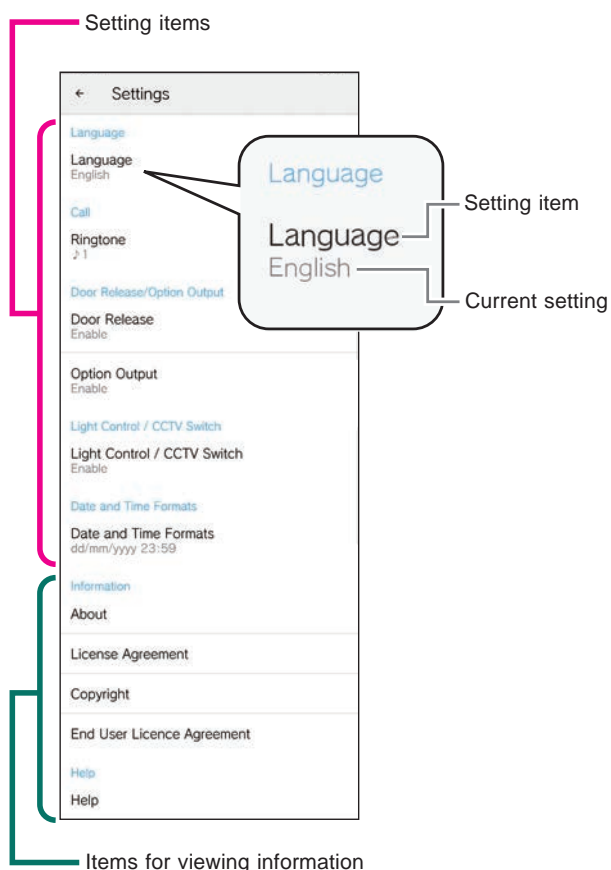
The setting screen for the item will be displayed.

- 3 Change the settings.



* The radio button of the current setting is checked.

- 4 To change the other settings, return to the settings list, and repeat steps 2 to 3.



Issue Date: Aug. 2021

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AIPHONE CO., LTD., NAGOYA, JAPAN