AIPHONE

IS SERIES Commercial & Security IP Video Intercom system

Network Direct System

SETTING MANUAL

Thank you for selecting Aiphone for your communication and security needs. Please read this manual and the separate "OPERATION MANUAL" carefully before setting and using this system.

* Refer to the provided "INSTALLATION MANUAL" for complete information regarding this system.

IMPORTANT

Please read and understand the system setting procedures before beginning the setup process.

Please note that images and illustrations depicted in this manual may differ from the actual ones.

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ABOUT THIS MANUAL

The IS system provides various manuals to meet various system planning and work processes. Use the manuals necessary for your system.

Manual configurations

The following manuals are provided for a network direct system. Read all the manuals for installing, setting up, and using a network direct system, or provide the manuals to the persons working with the system.



INSTALLATION MANUAL (A booklet included with the IP master station (IS-IPMV))

Used for installing and connecting IP master stations and IP video door stations. (For an installer or serviceman)

Network Direct System QUICK START PROGRAMMING GUIDE (A booklet included with the IP master station (IS-IPMV))

This is a simplified programming manual. (For an installer or serviceman) A complete set of instructions (Network Direct System SETTING MANUAL / OPERATION MANUAL / INSTALLATION MANUAL) can be found on the CD-ROM provided with the IS-IPMV.



SETTING MANUAL (This manual on the CD-ROM included with the IP master station (IS-IPMV))

This manual describes how to make the system settings and system maintenance. (For an installer or serviceman)

OPERATION MANUAL (An electronic manual on the CD-ROM included with the IP master station (IS-IPMV)) Information for using the system for calling, communicating, paging, monitoring, etc. (For users of the system)

Note the following:

- This manual describes how to make the system settings for a network direct system (without an IP control unit) only. For a standard (IP) system (including one or more IP control units), refer to the "SETTING MANUAL" for the standard (IP) system.
- Master stations and door stations that can be used in a network direct system are IP units (IS-IPMV, IS-IPDV, IS-IPDVF and IS-SOFT) only.
- PC master stations (IS-SOFT) can also be used in a network direct system. For setting a PC master stations (IS-SOFT), refer to the "SETTING MANUAL" for the PC master station (IS-SOFT).

PURPOSE OF THE SYSTEM SETTINGS

Configure the system settings based on how your system is planned to be used. System settings must be completed before the system will operate.

CAUTION:

Make the settings correctly. If the settings are not made correctly, the system will not function as planned.

SETTING LIST

The following is the list of system settings you can make via the web browser. The titles or items in shaded cells are required.

NOTES:

- The following list is a brief overview of the setting items available in the system settings on a PC. The descriptions, and the style and order of descriptions do not necessarily equate with the actual displays.
- The following list describes the setting contents required only for a network direct system. The actual setting windows of the web browser also includes contents not described in the list.
- Make a note of the setting results you have made by using the "Setting Information Memo" (→P. 32) etc. in case of unexpected data erasure, and keep it in a safe place not to lose it.

Title	Sub title	ltem	Sub item		Setting range	Default
-	-	(Language)	-		h/French/German/Spanish/ /Italian/Japanese	English
SYSTEM INST	LATION MENU	I		Duton	Italianoupariese	1
	Network setting:	IP version	- IPv4/IPv6		IPv4	
. tothon oothing	Individual	Host unit setting		Host unit/Client unit		Client unit
			Host unit IP address (available when [Host unit setting] is set to "Client unit")		the Host unit IP address.)	-
		System name (available when [Host unit setting] is set to "Host unit")	-	Up to	24 alphanumeric characters	-
		(Select the network	-	IPv4	DHCP/Static IP Address	DHCP
		setting method.)		IPv6	Stateless Address Autoconfiguration/ Static IP Address	Stateless Address Autoconfiguration
		Static IP Address	Static IP Address (required when	IPv4	0 – 255 (for each field)	192.168.0.40
			[Static IP Address] is selected)	IPv6	0::1 - ffff:ffff:ffff:ffff:ffff:ffff:ffff	fdc2::6000
			Subnet Mask (required when	IPv4	0 – 255 (for each field)	255.255.255.0
			[Static IP Address] is selected)	IPv6	(Unmodifiable)	
			Default Gateway	IPv4	0 – 255 (for each field)	-
				IPv6	0::1 - ffff:ffff:ffff:ffff:ffff:ffff:ffff	-
			Primary DNS Server	IPv4	0 – 255 (for each field)	-
				IPv6	0::1 – ffff:ffff:ffff:ffff:ffff:ffff:ffff	-
			Secondary DNS Server	IPv4	0 – 255 (for each field)	-
				IPv6	0::1 – ffff:ffff:ffff:ffff:ffff:ffff:ffff	-
		MAC address	-	(Unmo	odifiable)	
		Unit name	-	Up to	24 alphanumeric characters	-
		Web port	-		Inmodifiable)	
		Connection port	-	IPv4	1024 - 65535	5060
				IPv6	5060 (Unmodifiable)	
		Connection Password	-	Up to	16 alphanumeric characters	aiphone
	Network setting:	UPnP	-	IPv4	ON/OFF	ON
	Common			IPv6	(Unmodifiable)	
		Global IP address (available when	-	IPv4	0 - 255 (for each field)	-
		[UPnP] is set OFF)		IPv6	(Unmodifiable)	
		Connection port: global	-	(Unmo	odifiable)	
		Multicast address 1 - 5 * ¹ ("Multicast address 3" is not available.)	-	IPv4	239.0.0.0 - 239.255.255.255	1: 239.0.1.1 2: 239.0.1.2 4: 239.0.1.4 5: 239.0.1.5
				IPv6	ff12::0 – ff12:ffff.ffff.ffff.ffff.ffff.ffff (The first 4 digits must be "ff12".)	1: ff12::1 2: ff12::2 4: ff12::4 5: ff12::5
		Audio/video port	-	1024 -	65535	50800 - 50813

*¹: [Multicast address] may not be used depending on devices.

Title	Sub title	Item		Sub item	Setting range	Default
Administrator	-	New administrator ID	-		Up to 16 alphanumeric characters	-
etting		Current Password	-		Up to 16 alphanumeric characters	- (aiphone)
		New Password	-		Up to 16 alphanumeric characters	-
		New Password	-		Up to 16 alphanumeric characters	-
		(Re-type)				
P unit search	-	-	-		-	-
System setting	Area/Site registration	Area/Site Name	-		Up to 24 alphanumeric characters (for up to 99 areas including sites) * Up to 31 for sites	1 (for Area number 01)
		Area/Site	-		Area/Site	Area
		IP Address (sites	-		IPv4 0 – 255 (for each field)	-
		only)			IPv6 0::1 – ffff:ffff:ffff:ffff:ffff:ffff:ffff	-
		Port number (sites only)	-		1024 - 65535	-
		Connection Password (sites only)	-		Up to 16 alphanumeric characters	-
		Door release (sites only)	-		ON/OFF	ON
	Zone registration	Zone name	-		Up to 24 alphanumeric characters (for up to 99 zones)	-
	IP unit registration	Station type	-		IP video door station, IP master station, PC master station	-
		MAC address	-		-	-
		Unit name	-		Up to 24 alphanumeric characters	-
		Port number	-		1024 - 65535	50900 - 50902
	Registering stations	Area	-		(Area) 01 to 99	(Area) 01
		Station number	-		001 to 999 0001 to 9999 00001 to 99999	-
		Station name	-		Up to 24 alphanumeric characters	-
		Station type	_		(Unmodifiable)	I
	Advanced station	Video door station		Call priority	Normal/Priority/Urgent	Normal
	settings		Called stations	Called stations	(Set up to 20 targets from the registered ones.)	-
				Transmit volume boost at PTT		OFF
			Other	preset	0 (wide)/1/2/3/4/5/6/7/8/9 (zoom)	5 (Center)
			0	Call acknowledge tone on/off		ON
				Backlight adjustment	Exposure +/Exposure -	Exposure +
		Master station	Stations	to be scan monitored	(Select up to 20 sub stations from the registered ones.)	
			Other	Master station function: paging, chime, monitor, door release, and remote site call	ON/OFF	ON
	Zone setting	Zone number	-		(Select from the registered ones.)	-
		Stations			(Select from the list.)	

Title	Sub title	Item		Sub ite	m	Setting range	Default
Time and date setting	- Sub lille	Set current time	Manual s		2111	Year: 2009 to 2099 Month: 1 to 12 Day: 1 to 31 Hour: 0 to 23 Minute: 0 to 59	(Internal time of the IP Host unit)
						Second: 0 to 59	
			-	nized with		-	-
		NTP			NTP server	ON/OFF	OFF
			NTP serv		1	IP address or domain name	-
				t number*1		1 to 65535	123
				erence ^{*1})		-12 to +13 (h)	0
			Minute d	ie zone* ¹) ifference* ¹		-45/-30/0/+30/+45 (m)	0
			Synchro	nize interv	al	1 to 240 (h)	24 (h)
		Daylight savings time	-	r		ON/OFF	OFF
			Starts*2	Month	1	JAN to DEC (M)	JAN
				Day	(Week)	1st to 4th (W)/The last	1st
					(Day)	Sunday to Saturday	Sunday
				Hour	(Hour)	0 to 23 (h)	0
					(Minute)	0 to 59 (m)	0
			Ends*2	Month	1	JAN to DEC (M)	JAN
				Day	(Week)	1st to 4th (W)/The last	1st
					(Day)	Sunday to Saturday	Sunday
				Hour	(Hour)	0 to 23 (h)	0
					(Minute)	0 to 59 (m)	0
			Hour diff		,	0 to 12 (h)	1
			Minute d	ifference*2	<u>.</u>	0/30/45 (m)	0
	UNCTION MENU						1
ransfer setting	registering dally transfer schedule	Schedule number	-	0		DT1/DT2	DT1
		Schedule name	-			Up to 24 alphanumeric characters	-
		Call transfer time	-			Hour: 0 to 23 Minute: 0 to 59 (Set to the Start time and End time	-
	Transfer schedule	Weekly schedule	(Depart acting)			individually.) Every week/Every other week	Every week
	setting	WEEKIY SCHEUUIE	(Repeat setting) Schedule start date		2	From the current day to 1 year ahead	
	setting			e end date	-	From the start day to 1 year ahead	-
			(Transfer schedule)			None/DT1/DT2 (for each day of the week)	None
		Individual schedule	(Date)			From the current day to 1 year ahead	
			Daily transfer schedule		dule	(Select from the registered ones.)	None
			Call trans			Hour: 0 to 23 Minute: 0 to 59 (Set to the Start time and End time	-
Timer setting	-	Call	Normal/F	Priority/Urg	gent	individually.) 10 to 600 (sec.), 0 (Unlimited)	Normal: 30 (sec.) Priority: 90 (sec.) Urgent: 0
		Communication	In Local	(Not availa	able)	30 to 600 (sec.) (Not used for network direct system)	(Unlimited)
			Via IP			30 to 600 (sec.)	60 (sec.)
			-	ne (Not ava	ailable)	30 to 600 (sec.) (Not used for network direct system)	
		Paging	_			30 to 600 (sec.)	60 (sec.)
		Monitor	-			10 to 600 (sec.)	60 (sec.)
		Scan monitor: Switching	-			5 to 60 (sec.)	7 (sec.)
		Contact output	External	sound sou	Irce 1	10 to 300 (sec.)	30 (sec.)
		(Not available)		sound sou		10 to 300 (sec.)	30 (sec.)
		Door release	-		2100 2	0 to 300 (sec.), (0: Released while holding the Door release button pressed.)	10 (sec.)

*¹: Available only when [Synchronized with NTP server] is set to ON.
 *²: Available only when [Daylight savings time] is set to ON.

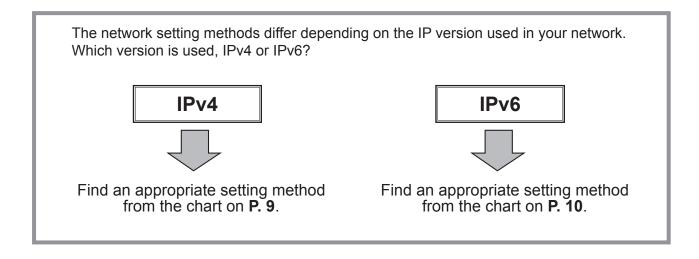
Title	Sub title	ltem	Sub item	Setting range	Default
Remote site pilot call setting	-	Remote site master call	Normal/Priority/Urgent	(Select one from the registered stations in your site for each of "Normal", "Priority" and "Urgent".)	-
		Remote site door call	Normal/Priority/Urgent	(Select up to 20 stations from the registered master stations in your site for each of "Normal", "Priority" and "Urgent".)	-
		Remote site room sub call (available when the remote site is a standard (IP) system that includes room sub stations (IS-RS).)	Normal/Priority/Urgent	(Select up to 20 stations from the registered master stations in your site for each of "Normal", "Priority" and "Urgent".)	-
		Remote site paging	Normal/Priority/Urgent/ Broadcast	(Select one from the registered zones in your site for each of "Normal", "Priority", "Urgent" and "Broadcast".)	-
Video setting	-	Frame Rate	-	1/2/5/7.5/10/15 (fps)	15 (fps)
		Quality	-	Low, Middle, High, Excellent	Excellent
E-mail setting	-	Email destination address	1/2/3	Up to 256 alphanumeric characters	-
		Email source address	-	Up to 256 alphanumeric characters	-
		SMTP authentication	SMTP server	Up to 256 alphanumeric characters	-
			SMTP server port	1 to 65535	465
			(Email) login ID	Up to 256 alphanumeric characters	-
			Password	Up to 64 alphanumeric characters	-
		Mailing event	Call: Normal	ON/OFF	OFF
		, , , , , , , , , , , , , , , , , , ,	Call: Priority	ON/OFF	OFF
			Call: Urgent	ON/OFF	OFF
			System start	ON/OFF	OFF
			Data communication error in the system	ON/OFF	OFF
UPDATING SY	STEM SETTINGS				
Updating the system	-	-	-	-	-
Downloading setting data	-	-	-	-	-
Uploading setting data	-	-	-	-	-

SYSTEM SETTING FLOW

First of all, make the network settings. The network setting methods differ according to the network environment. Select a method suitable for your network environment from the procedure below, and start the network settings after you fully understand it. After the network settings are finished, make the other individual system settings. See P. 17-30 for the system setting details.

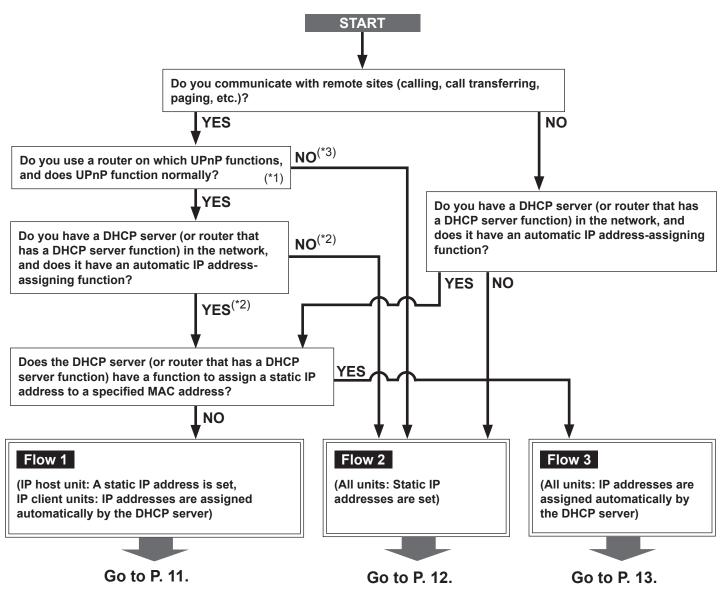
NOTES:

- The system settings should be made mainly on the IP host unit in the system (in a site). You select one as the IP host unit among the IP units connected to the system and others as the IP client units. (A PC master station (IS-SOFT) cannot be used as the IP host unit.)
- All IP devices on your network should use either IPv4 or IPv6, but not a mix of both.
- In an IPv4 network environment, you can find additional information about network settings on our website at http://www.aiphone.net/. (Our website does not support IPv6.)



[Network diagnostic flowchart for IPv4]

Select **Flow 1**, **Flow 2** or **Flow 3** from the chart below, then start the network settings by following the selected flow.



NOTE:

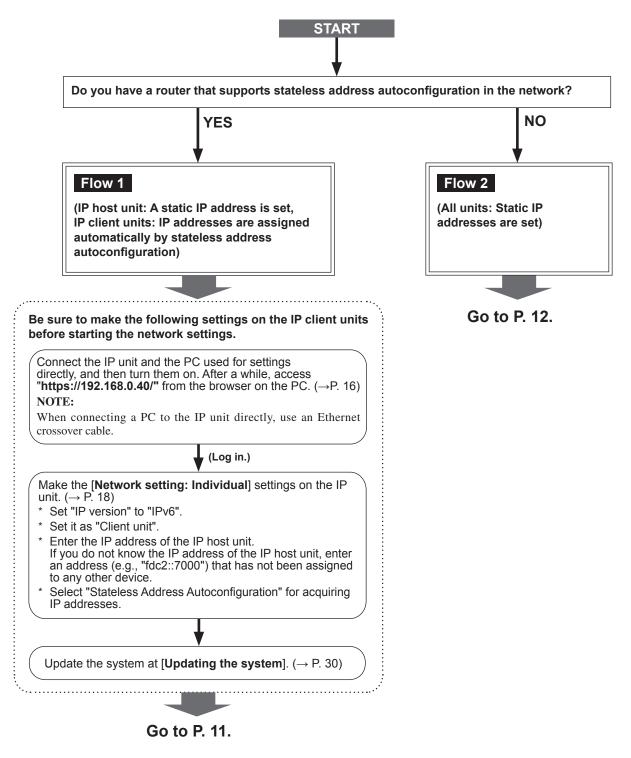
If you connect a PC master station (IS-SOFT) to the network, install the software (IS-SOFT) to a PC before connecting it to the network.

- (*1): UPnP may not function normally depending on the router. Refer to [**System log**]→[UPnP operation check result] (→P. 31) on the IP host unit. If the [**System log**] window shows that UPnP is not functioning normally, the UPnP function of the router cannot be used with this system. In that case, set [UPnP] to OFF at [**Network setting: Common**] (→P. 19) and then make settings on the router again by confirming the settings at [**IP unit registration**] (→P. 21). See http://www.aiphone.net/ for a list of routers that have been tested with UPnP.
- (*2): Set [UPnP] to ON at [Network setting: Common] (\rightarrow P. 19) (Default: ON).
- (*3): Set [UPnP] to OFF at [Network setting: Common] (\rightarrow P. 19) (Default: ON).

If you communicate with remote sites (calling, call transferring, paging, etc.), make the remote site connection settings (\rightarrow P. 14) after the network settings for your site are complete.

[Network diagnostic flowchart for IPv6]

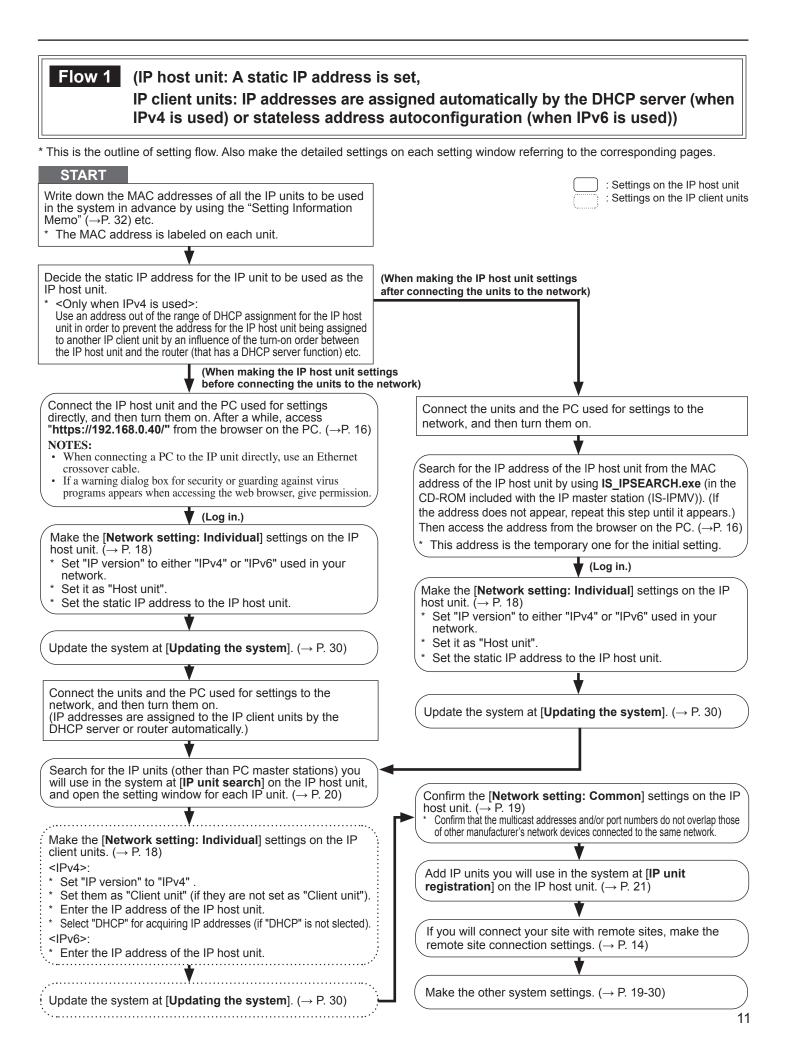
Select either **Flow 1** or **Flow 2** from the chart below, then start the network settings by following the selected flow.



NOTE:

If you connect a PC master station (IS-SOFT) to the network, install the software (IS-SOFT) to a PC before connecting it to the network.

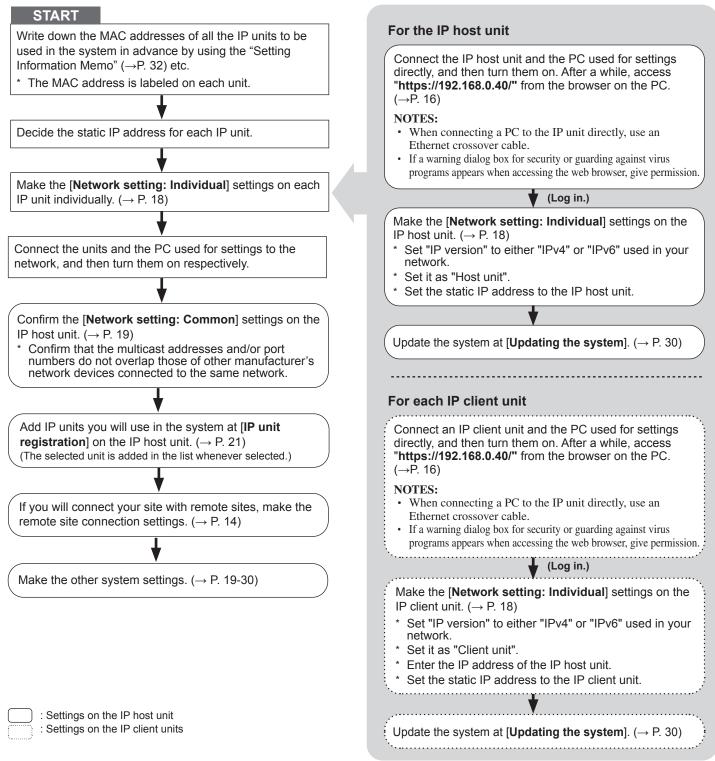
If you communicate with remote sites (calling, call transferring, paging, etc.), make the remote site connection settings (\rightarrow P. 14) after the network settings for your site are complete.



Flow 2 (All units: Static IP addresses are set)

<When IPv4 is used>: Select this method when you do not have a DHCP server in your network. <When IPv6 is used>: Select this method when you do not have a router that supports stateless address autoconfiguration in your network.

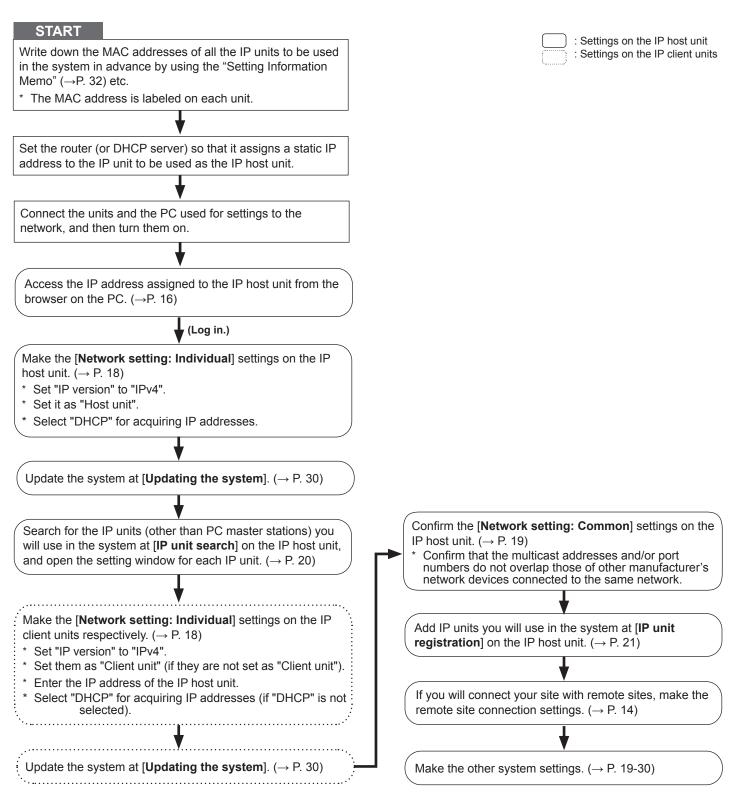
* This is the outline of setting flow. Also make the detailed settings on each setting window referring to the corresponding pages. If you select this method even though you have a DHCP server (when IPv4 is used) or a router that supports stateless address autoconfiguration (when IPv6 is used), use IS_IPSEARCH.exe etc. to identify the IP address of each IP unit, and then change to "Static IP Address" at [Network setting: Individual] to enter the address.



Flow 3 (only when IPv4 is used)

(All units: IP addresses are assigned automatically by the DHCP server)

* This is the outline of setting flow. Also make the detailed settings on each setting window referring to the corresponding pages.

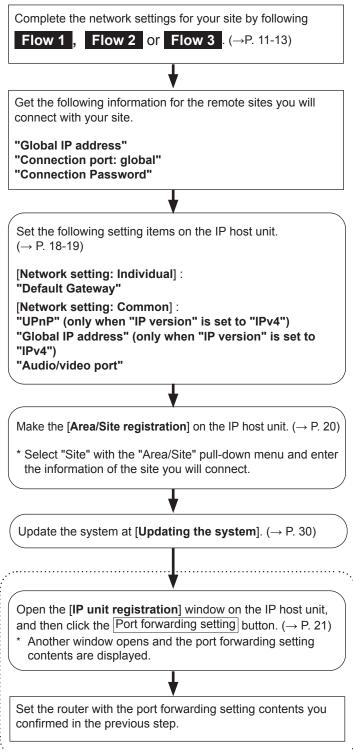


Remote site connection settings

You need to make the remote site connection settings to enable communication between your site and remote sites. Make the settings by following the procedure below after the network settings for your site have finished.

* This is the outline of setting flow. Also make the detailed settings on each setting window referring to the corresponding pages.

Procedure



Settings on the IP host unit
 : <Only when "IP version" is set to "IPv4">
 Required when [UPnP] is set to OFF at
 [Network setting: Common] (→ P. 19)

STARTING UP THE SYSTEM AND PREPARING FOR THE SETTINGS

The system settings are mainly made on the PC by accessing the web browser for the settings incorporated with the IP unit as the IP host unit. It is recommended to use only one PC for the settings that is connected to the system.

NOTE:

When you first access the web browser for the settings, access it by the address (https://192.168.0.40) for IPv4 even though IPv6 is used in your network.

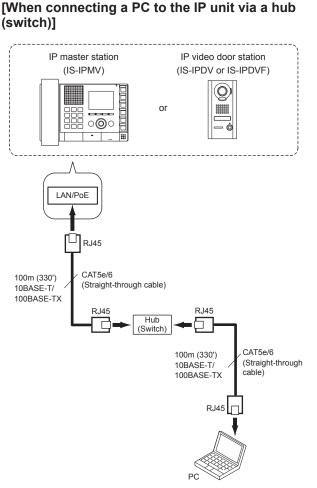
System requirements for PC

Your PC and operating environment must meet the following system requirements to make the settings.

Network	10BASE-T Ethernet, 100BASE-TX Ethernet
Web browser	Internet Explorer 8 or later, Microsoft Edge 38 or later (with Internet Options SSL 3.0 enabled)

Starting up the system

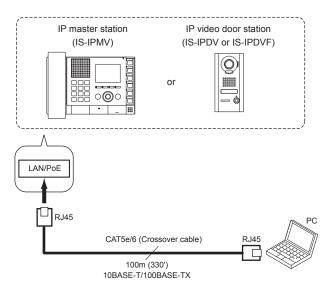
Connect a PC to the IP unit.



NOTES:

- Be sure to connect the CAT5e/6 cable to the LAN ports of both units.
- The IP address of IP unit is set to (192.168.0.40) and Subnet Mask is set to (255.255.255.0) as default. Change the IP address of your PC if needed.

[When connecting a PC to the IP unit directly]



NOTES:

- When connecting a PC to the IP unit directly, use an Ethernet crossover cable.
- The IP address of IP unit is set to (192.168.0.40) and Subnet Mask is set to (255.255.255.0) as default. Change the IP address of your PC if needed.

(Continued on next page)

2 Turn on the power to the IP unit.

- * If the unit is connected to a switch or injector that has a PoE function, the power is being supplied. If a power supply unit is connected to the unit, turn on the power of the power supply unit.
- * Turn on all the units constituting the system depending on the network setting method.
- * The status LED of an IP video door station changes from red lighting to orange blinking.
 (When the settings have correctly made, it changes to orange lighting.)

The status LED of an IP master station changes from red lighting to red blinking.

(When the settings have correctly made, it turns off.)

- 3 Start up the PC, and then open the browser window.
- 4 Enter the (static) IP address assigned to the IP unit to access the web browser for settings.

Default: https://192.168.0.40

00	🥭 h	ttps://192.16	i8.0.40/	
<u>F</u> ile <u>E</u> dit	<u>V</u> iew	F <u>a</u> vorites	<u>T</u> ools	Help
🔶 Favorit	es 🔤	🦲 Sugge	sted Sites	s ▼ 🖉 Web Slice Gallery ▼



After selecting English as the target language, the login window of the web browser is displayed.

- **5** Log in to the system by setting the following items.
 - ID Enter "aiphone".
 Password Enter "aiphone".
 Login Click Login to display the setting window.
 * When you log in for the first time, the [Registration] window appears. Register your system as needed.

(When registering your system, if you use an IS-SOFT in the system, enter the license key of the IS-SOFT.)

NOTES:

- Be sure not to log in to the system more than once at the same time by opening multiple browser windows on the PC.
- <Only when IPv6 is used>: When you access the web browser for settings after "IP version" has been set to "IPv6" at [Network setting: Individual] (-P. 18), access it from the assigned IP address or https://[fdc2::6000].



Go to the next page.

THE SYSTEM SETTING DETAILS

The basic setting procedure

When you have logged in to the system, the setting window appears. You can make the settings on this window.

- * Make sure to refer to the on-screen instructions and comments displayed on each window when you make the settings.
- * Depending on the PC and its OS or environment, the display may differ.

<Setting window example>

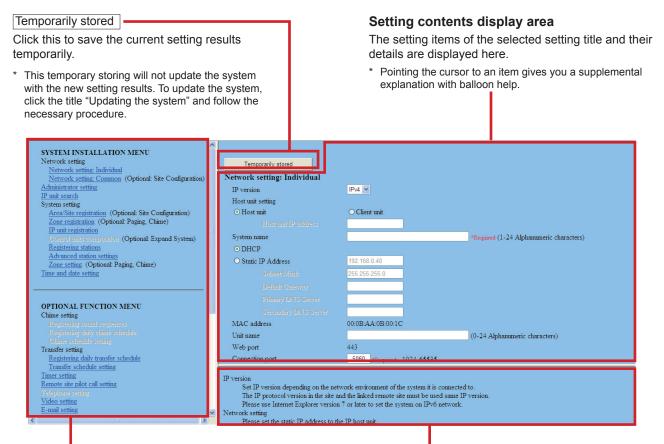


Table of contents

The setting titles are listed here. Click the title on which you want to make the settings to display the corresponding setting window.

Instructions area

The instructions for settings are displayed here.

NOTE: The setting titles not required for a network direct system are also grayed out.

The setting procedure

Click a title in the table of contents on which you wish to make the settings.

The setting window of the title is displayed.

- **2** Make the settings on the setting items individually.
- **3** When you have finished making the settings on the current window, click Temporarily stored to save the setting results temporarily.
 - * If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu. (If you change the current window to another without storing the setting results temporarily, a pop-up window appears asking if you want to store the results temporarily or not.)
- A Repeat step 1 to 3 to make the settings on the other titles.
- * To log out of the system, click [Logout] in the table of contents.

The following shows the setting procedure for the items of each title.

Refer to "SETTING LIST" (\rightarrow P. 4-7) for details about the settings. Make the settings by also referring to the on-screen instructions.

Settings under [SYSTEM INSTALLATION MENU]

Making network settings to each IP unit [Network setting: Individual]

Make the settings for network to each IP unit connected to the system according to your requirements.

1 Click **Network setting: Individual** in the table of contents.

SYSTEM INSTALLATION MENU Network setting Network setting: Individual

- **2** Make the settings on the following items displayed in the setting window.
 - [IP version]:

Select either "IPv4" or "IPv6" that is used in your network.

• [Host unit setting]:

Set this unit as either "Host unit" or "Client unit". When set to "Client unit", also enter the IP address of the IP host unit.

• [System name]: Required

When "Host unit" is selected at [Host unit setting], it is required to enter a name for this system.

Selecting the network setting method

<When "IP version" is set to "IPv4">

Set a (static) IP address to this unit. Select the method for acquiring a (static) IP address between [DHCP] and [Static IP Address].

• [DHCP]:

Check this when you will acquire an IP address from DHCP.

A DHCP server (or a router) is required to acquire an IP address from DHCP. A router may not have the setup function depending on some models. For information about setting a router, see the instruction manual for the router.

• [Static IP Address]:

Check this when you set the static IP address manually, and then enter the static IP address suitable for the network you are using, subnet mask, etc.

* It is required to enter the static IP address and subnet mask.

<When "IP version" is set to "IPv6">

Set an IP address to this unit. Select either [Stateless Address Autoconfiguration] or [Static IP Address] for acquiring an IP address.

- [Stateless Address Autoconfiguration]: Check this when an IPv6-supported router can be connected to this system and you will aquire an IP address from Stateless Address Autoconfiguration.
 - * Select this method when you will acquire an IP address from a router that supports DHCPv6-PD only.
 - * For information about setting a router, see the instruction manual for the router.

• [Static IP Address]:

Check this when you set the static IP address manually, and then enter the static IP address suitable for the network you are using, default gateway, etc.

* It is required to enter the static IP address.

• [Unit name]:

Enter a name for this unit.

- * This name is used for searching for this unit in the network. If not named, this unit is recognized only by the unit (station) type and MAC address.
- [Connection port], [Connection Password]: Required Enter the port number for controlling communication and

the password for security. Use the same port number and password among the IP host unit and IP client units within the site.

NOTES:

- The IP host unit must not have an IP address identical to the IP address of a remote site's IP host unit.
- The items that cannot be entered or selected are grayed out.
- **3** Click Temporarily stored to save the current setting results temporarily.
 - * If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.
- 4 When the settings on this window have finished, update the system from [Updating the system]. (→P. 30)

Making network settings for the whole system [Network setting: Common]

Make the network settings for the whole system on the web browser of the IP host unit.

1 Click Network setting: Common in the table of contents.



- 2 Make the settings on the following items displayed in the setting window.
 - [UPnP]:

<When "IP version" is set to "IPv4"> If you do not use UPnP, set [UPnP] to OFF.

<When "IP version" is set to "IPv6"> Unmodifiable.

• [Global IP address]:

When "IP version" is set to "IPv4">When [UPnP] is set to OFF, enter the static global IP address of the router for use in your site.

<When "IP version" is set to "IPv6"> Unmodifiable.

• [Multicast address 1 – 5]: Required

Enter the multicast addresses for the following:

- 1: For sound communication for paging between sites
- 2: For sound communication for paging in your site
- 3: (Not available)
- 4: For video communication in your site
- 5: For video communication between sites
- * Do not use multicast addresses that overlap those of other devices connected to the same network.

• [Audio/video port]: Required

Enter the port numbers used for audio and video communication.

* Do not use port numbers that overlap those of other devices connected to the same network.

3 Click Temporarily stored to save the current setting results temporarily.

* If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.

Setting the administrator ID and password [Administrator setting]

We recommend that you change the administrator ID and password from default to unique ones for security purposes.

- * This setting can be made to each of the IP units in your site.
- * "aiphone" is preset as the default for both ID and password.
- 1 Click Administrator setting in the table of contents.



- **2** Make the settings on the following items displayed in the setting window.
 - [New administrator ID]: Enter the new ID.
 - [Current Password]: Enter the current password.
 - [New Password]: Enter a new password.
 - [New Password (Re-type)]: Enter the new password again.
- 3 Click Temporarily stored to save the current setting results temporarily.
 - * If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.

NOTE:

The system administrator must keep the ID and password without fail. If you forget the ID and password, you must initialize the unit, thus all the setting contents return to default.

Confirming the IP units connected to the system [IP unit search]

Before configuring system wide settings, confirm the IP units are connected to the network, and set the network setting for each IP unit using [**IP unit search**].

1 Click **IP unit search** in the table of contents.

Administrator setting	
IP unit search	
System settic	

2 Click IP unit search

All the IP units connected to the system are displayed in the list.

- * If IP units are not displayed, repeat this step until displayed.
- **3** Confirm the "Station type", "MAC address" and "Unit name" of the IP units in the list.
- 4 To make or change settings to an IP unit, check the box for the target IP unit and click

Open the setting window

Another window opens. You can make settings for the target IP unit individually. (\rightarrow P. 18)

- **5** Close the window.
- * Repeat step 3 to 5 to make settings to other IP units.

NOTES:

- This procedure cannot search for PC master stations (IS-SOFT) and it is not a system failure. To add a PC master station (IS-SOFT) in the system, install the application (IS-SOFT) to a PC before connecting it to the network and see page 21.
- It may be required to log in to open the setting window, and update the system at [**Updating the system**] before closing the window.

Registering areas and remote sites [System setting – Area/Site registration] Required

Register areas (for separating stations in your site) and/ or remote sites. The number to which a name is entered is registered as an area or site number. Up to 99 areas and/or sites (up to 31 for sites only) can be registered.

1 Click Area/Site registration in the table of contents.



- **2** Enter an area name in the cell for the area number 01.
 - * Be sure to enter an area name. A site cannot be registered to the number 01.
 - * The figures under "Number" in the tables means the area or site numbers.
- **3** Enter area and/or site names in the cells for other numbers to register more areas and/or sites.
 - Select "Area" or "Site" from the pull-down menu of "Area/ Site".
 - For a site, enter the IP address (global IP address of the target site), port number and connection password for the target site.
 - For a site, set "Door release" to enable (ON) or disable (OFF) the door release action from the target site.
- 4 Click Temporarily stored to save the current setting results temporarily.
 - * If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.

NOTES:

- Be sure to register at least one area to the area number 01. ("1" is entered in the cell for the area number 01 as default.)
- A call number displayed on the master station monitor consists of an area number plus a station number (when called from within your site).

Registering zones [System setting – Zone registration]

Register zones for paging (transmitting announcements) in your site. The number to which a name is entered is registered as a zone number. Up to 99 zones can be registered.

* Zones are groups of stations designated for paging.

1 Click **Zone registration** in the table of contents.



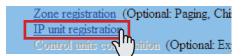
- 2 Enter a zone name in the cell for the target zone number.
 - * The figures under "Number" in the table means the zone number.
- **3** Enter zone names in the cells for other numbers to register more zones.
- 4 Click Temporarily stored to save the current setting results temporarily.
 - * If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.

Registering IP units [System setting – IP unit registration]

Register IP units by selecting from the connected ones to the system.

* To register a PC master station, first install the application (IS-SOFT) to a PC, then connect the PC to the network and then start IS-SOFT.

Click **IP unit registration** in the table of contents.



2 Click IP unit search

All the IP units connected to the system are displayed in the [Search result] on the lower side of the window.

- * If IP units are not displayed, repeat this step until displayed.
- 3 Check the boxes for the IP units you want to register, and then click Add to the imported IP units list. The checked IP units are registered and displayed in [Imported IP units list] on the upper side of the window.
- 4 Enter data or change settings for the registered IP units as needed.
 - * For "Port number", the sequential numbers are automatically assigned as needed. (You can also enter port numbers manually.)
 - * Do not use port numbers that overlap those of other devices connected to the same network.
 - Port number auto-setting :

Click this to assign sequential port numbers automatically.

 Port forwarding setting (Not available only when IPv6 is used):

Click this and you can confirm the port forwarding settings to be made on the router in another window.

- * If [UPnP] is set to OFF at **[Network setting: Common]**, make the port forwarding setting on the router with the set contents in this window manually.
- * Click Reload on this window to update the current port forward setting, and click Close to close this window.
- **5** Click Temporarily stored to save the current setting results temporarily.
 - * If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.

NOTE:

A PC master station must be also registered as an IP unit. First install the application (IS-SOFT) to a PC, then connect the PC to the network and then register it.

Registering stations [System setting – Registering stations]

Register all the stations connected in the system, and set the area, station no. and station name to them.

1 Click **Registering stations** in the table of contents.



- 2 Set the area, station no. and station name to the target stations.
 - * Setting the station no. is required to register the station to the system.
 - * For a cell with the mtextbf mark, select the target one from the pull-down menu.
 - * Do not set stations with the same number in an area.

NOTE:

The name of a master station displayed on its monitor in standby mode is up to 16 alphanumeric characters.

Other buttons

• Connection check Click to confirm the connected units after updating the system at [**Updating the system**] beforehand.

Connected: yellowish green Not connected: gray Station type error: pink

• [Collective setting]:

The following buttons are used to make the settings to all the checked stations at one time.

* Pressing each button opens another window.

NOTE:

Be sure to check all the target stations before using these buttons.

Area

Click to set the same area number to all the checked stations.

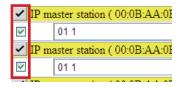
Station number

Click to assign sequential numbers to all the checked stations from top to bottom. The number you enter will be set as the first number and will be assigned to the top station of the ones checked. Other checked stations will be numbered sequentially.

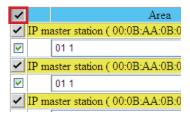
- Station name Click to assign the same station name and sequential numbers to all the checked stations from the top down. Enter a name only.
- Station type (Not available in a network direct system.)

How to select multiple stations

o Click to check the stations you will register.



 $\circ\,$ By clicking the button on the top of the list, you can check or cancel all the stations on the list.



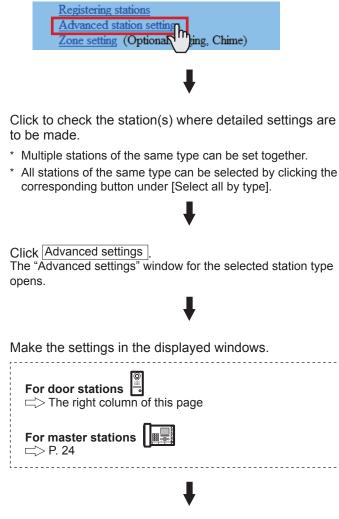
- 3 Click Temporarily stored to save the current setting results temporarily.
 - * If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.

Making detailed settings to stations [System setting – Advanced station settings]

Make detailed settings for the registered stations. The settings can be made to a station individually, or multiple stations of the same type at a time. The setting items differ from the station type. First select a station (or stations), and then open the "Advanced settings" window to make the settings.

Basic setting procedure

Click **Advanced station settings** in the table of contents.



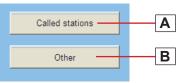
When you have finished making all the detailed settings:

Click Temporarily stored to save the current setting results temporarily.

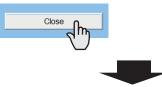
* If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.

Making detailed settings to door stations

The following setting item buttons are displayed in the "Advanced settings" window.



- * Click either the button **A** or **B** to open the corresponding setting window, and then make the settings in the displayed window(s). See the detailed instructions for **A** or **B** below.
- * Click Close to close the current window and return to the previous window.



A Settings on [Called stations] setting window Set the master station(s) in your site and/or a remote site that is (are) to be called from the selected station(s).

- * Up to 20 master stations in your site can be set. Or up to 19 master stations in your site and a remote site (up to 20 master stations are to be set at the remote site) can be set.
- Select the "Call priority" from the pull-down menu.
- 2 Click Reference to open another window, then check the target master stations, and then click Close to return to the previous window. The selected master stations are added and displayed in the list.
 - * Click <u>Remote sites</u> to open another window for selecting the remote site as the target to be called from the selected station(s).

*	Set	up to	20 master stations.	
		~	Area/Site	Station number
	1		01 1	001
	2		01 1	002
	3		01 1	003

- * To delete a station (or stations) and/or remote site from the list, check the targets in the list and click Delete.
- **3** Repeat step **2** to add more master stations.
- 4 Click Close to close the current window and return to the previous window.

B Settings on [Other] window

- [Transmit volume boost at PTT]: Select whether to increase the press-to-talk sound volume transmitted to the stations (ON) or not (OFF).
- [Camera zoom image preset]: Select the default of camera's Zoom/Wide function at calling from the 9 zoom positions and "0" (wide) from the pull-down menu.
- [Call acknowledge tone on/off]: Select whether to sound the call acknowledge tone of door station (ON) or not (OFF).
- [Backlight adjustment]:

Select the method of adjusting the backlight in the daytime between "Exposure +" and "Exposure –".

Close

Click this to close the current window and return to the previous window.

About the priority

The order of priority for actions (communication, calling, paging, monitoring, etc.) is as follows depending on the priority setting.

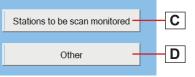
Priority	Setting	Action		
1 (high) [Urgent], [Broadca		Communication, calling,		
2 [Priority]		paging		
3	[Normal]			
4 (low)	-	Monitoring, scan-monitoring		

.....

Making detailed settings to master stations



The following setting item buttons are displayed in the "Advanced settings" window.



- * Click either the button **C** or **D** to open the corresponding setting window, and then make the settings in the displayed window(s). See the detailed instructions for **C** or **D** below.
- * Click Close to close the current window and return to the previous window.



C Settings on [Stations to be scan monitored] window

Set the scan-monitoring target sub station(s).

- * Up to 20 sub stations in your site can be set.
- 1 Click Reference to open another window, then select the target stations, and then click Close to return to the previous window.

The selected stations are added and displayed in the list.

- * To delete a station (or stations) from the list, check the target station(s) in the list and click Delete.
- **2** Repeat step **1** to register more stations.
- **3** Click Close to close the current window and return to the previous window.

D Settings on [Other] window

• [Master station function: paging, chime, monitor, door release, and remote site call]:

Select whether to enable the following functions of master station (ON) or not (OFF).

- Starting paging
- Starting chime paging (Not available)
- Monitoring/scan-monitoring
- Releasing door
- · Remote site call
- Close

Click this to close the current window and return to the previous window.

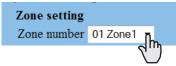
Registering stations to zones [System setting – Zone setting]

Assign stations to the registered zones.

1 Click **Zone setting** in the table of contents.

Advanced station settings Zone setting (Optional: Paging, Chime) Time and day In thing

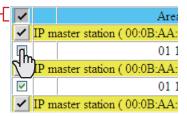
2 Select a zone from the pull-down menu.



3 Click Reference to display all the registered stations in your site.

Another window opens and the registered stations are displayed in the list.

4 Check to select the target stations.



Select stations in the following ways.

- Select stations by checking one by one.
- All stations of the same type can be selected by clicking the corresponding button under [Select all by type].
- By clicking the button on the top of the list, all the stations are checked or canceled.
- **5** Click Close after you have finished selecting the stations.

In the previous window, the selection results are displayed in the list.

* When canceling a registered station, check the station in the list, then click Delete.

6 Click Temporarily stored to save the current setting results temporarily.

* If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.

Setting time and date [Time and date setting]

Set the time and date of the system, used for transfer schedule.

1 Click Time and date setting in the table of contents.



2 Set the following settings.

• [Set current time] Required

Set the current time and date in one of the following methods.

- Input the current time and date manually, and then click Manual setting.
- Click Synchronized with PC to set the current time and date by making it synchronized with the PC.
- You can also set the current time and date by making it synchronized with NTP server [Synchronized with NTP server] as shown below.
- * If there is no power supply to the system for a long time because of power failure etc., the time and date setting may be cleared.

• [NTP (Network Time Protocol)]:

Set [Synchronized with NTP server] to ON to set the current time and date by making it synchronized with NTP server. Then set the [NTP server] and [NTP port number].

[NTP server]: Enter the IP address or domain name of the NTP server to be used as the master clock.

• [UTC time zone]:

Set the time differences from Coordinated Universal Time (UTC). Set the [Hour difference] and [Minute difference] respectively.

• [Synchronize interval]:

When [Synchronized with NTP server] is set to ON, the current time and date are set by being synchronized with the NTP server with the entered time interval.

• [Daylight savings time]:

Set whether to utilize daylight savings time (ON) or (OFF). When set to ON, then set the start and end times (Month, Week of the month, Day of the week, Hour and Minute), and time differences (Hour and Minute).

- * It is recommended to connect the system with a PC or NTP server constantly to keep the correct time and date setting.
- 3 Click Temporarily stored to save the current setting results temporarily.
 - * If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.

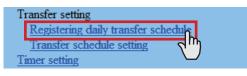
Settings under [OPTIONAL FUNCTION MENU]

Registering daily transfer schedule [Transfer setting – Registering daily transfer schedule]

You can set the schedule for transferring calls to other master stations in your site or remote sites automatically. The schedules registered on this setting are used when making a transfer setting on a master station.

Up to 2 daily schedules can be registered.

1 Click **Registering daily transfer schedule** in the table of contents.



2 [Schedule number]:

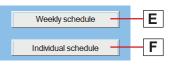
Select the schedule number DT1 or DT2 from the pull-down menu.

- 3 [Schedule name]: Enter the name of daily schedule.
- **4** [Call transfer time]: Set the [Start time (hour and minute)] and [End time (hour and minute)] of transferring.
- **5** Click Temporarily stored to save the current setting results temporarily.
 - * If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.

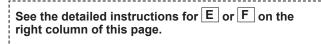
Setting transfer schedule [Transfer setting – Transfer schedule setting]

You can set a weekly transfer schedule and individual daily schedule.

- * The settings can be made 1 year ahead.
- 1 Click **Transfer schedule setting** in the table of contents.
- 2 Make the settings by clicking Weekly schedule and Individual schedule respectively to open the corresponding window.



- * Individual schedule should be clicked after the target date is clicked on the calendar.
- **3** Make the settings in the displayed window(s).



4 After the setting is finished on the corresponding window, click Close to close the window.

-Calendar and setting status can be checked for the selected month.



- **5** Click Temporarily stored to save the current setting results temporarily.
 - * If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.
- 6 When the settings on this window have finished, update the system from [Updating the system]. $(\rightarrow P. 30)$

E Settings on [Weekly schedule] setting window

- 1) Select either [Every week] or [Every other week].
- 2) Set the schedule start and end dates.
 - * The monthly calendar is displayed by clicking Refer calendar and you can select the start and end dates.
 - * If necessary, you can change the month by clicking $\[mathbb{K}]$ or $\[mathbb{S}]$.
- Set one of the registered daily transfer schedules or no schedule to each day of the week. (Select one from the pull-down menu.)

F Settings on [Individual schedule] setting window

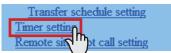
Set an individual schedule to the target date.

- * [Individual schedule] setting window will not open if you have not selected the target date on the calendar in the [Transfer schedule setting] window.
- If necessary, you can change the date by clicking or
 repeatedly.
- [Daily transfer schedule]: Select either of the registered daily schedules (DT1 or DT2) or no schedule from the pull-down menu.
- 3) [Call transfer time]:
 - When "DT1" or "DT2" is selected: The call transfer time is automatically entered. If necessary, change the [Start time (hour and minute)] and [End time (hour and minute)] of transferring manually.
 - When no schedule is selected: Enter the call transfer time manually.
 - * When the time is entered or changed manually, [Daily transfer schedule] changes to "Individual schedule".

Setting the timer [Timer setting]

Set the time for each operation.

1 Click **Timer setting** in the table of contents.



- 2 Set the time for the following operations respectively.
 - * The setting range is displayed on the right side of each input box.

• [Call]:

Set the duration of call from door stations to [Normal], [Priority] or [Urgent].

• [Communication]:

Set the duration of communication between stations in the system including between remote sites [Via IP].

[In Local] and [Telephone]: Not available in a network direct system.

• [Paging]:

Set the duration of paging.

• [Monitor]:

Set the duration of monitoring only one station.

• [Scan monitor: Switching]:

Set the duration of monitoring each station while scanmonitoring.

NOTE:

The actual duration slightly differs from the setting value.

 [Contact output]: (Not available)

• [Door release]:

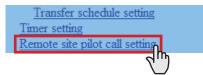
Set the duration of door release.

- * If you set the time to "0", the door is released while the door release button on the master station is held down.
- 3 Click Temporarily stored to save the current setting results temporarily.
 - * If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.

Setting stations to receive calls and zones to receive paging from remote sites [Remote site pilot call setting]

Set the master stations and sub stations to receive calls, and zones to receive paging from remote sites.

- * The setting can be made for each priority individually.
- 1 Click **Remote site pilot call setting** in the table of contents.



2 Make the setting by clicking Advanced settings for the setting items G, H, I respectively to open the corresponding window.



3 Make the setting in the displayed window(s).

See the detailed instructions for G, H, I on the right column of this page.

- 4 After the setting is finished on the corresponding window, click Close to close the window.
- **5** Click Temporarily stored to save the current setting results temporarily.
 - If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.
- *1: The settings on this item are available for a call from the standard (IP) system in a remote site. The setting method is the same as the item H. (Refer to the "SETTING MANUAL" for a standard (IP) system for details.)

*2: Not available

<u>G</u> Settings on [Remote site master call] setting window

You can set a station (master station or door station) that receives a call from a master station in a remote site. One station can be set for each priority.

- Click Reference for "Normal". All the registered stations are displayed in the list in another window.
- 2) Check the box for the target station in the list, and then click Close.

The current window closes and the set station is displayed in the [Remote site master call] setting window.

To delete a set station

Click Delete for "Normal".

* Selecting another station also overwrites the previous one.

Make the setting for "Priority" and "Urgent" in the same way.

H Settings on [Remote site door call] setting window

You can set up to 20 master stations that receive a call from a door station in a remote site. Up to 20 master stations can be set for each priority.

- Click Reference for "Normal". All the registered master stations are displayed in the list in another window.
- 2) Check the boxes for the target master stations in the list, and then click Close. The current window closes and the set stations are displayed in the [Remote site door call] setting window.

To delete a set station

Check the box for the target station and click Delete.

* You can also select two or more stations and delete them at a time.

Make the setting for "Priority" and "Urgent" in the same way.

I Settings on [Remote site paging] setting window

You can set a zone that receives paging from a remote site. One zone can be set for each priority.

- 1) Select the target zone from the pull-down menu for "Normal".
- * Make the setting for "Priority", "Urgent" and "Broadcast" in the same way.

Video setting

- Click Video setting in the table of contents.
- 2 Set the following settings for video quality.
 - [Frame Rate]:

Set the frame rate selecting "1", "2", "5", "7.5", "10" or "15" fps from the pull-down menu.

• [Quality]:

Set the video quality selecting "Low", "Middle", "High" or "Excellent" from the pull-down menu.

- **3** Click Temporarily stored to save the current setting results temporarily.
 - * If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.

NOTE:

Raising [**Frame Rate**] from 1 to 15 fps gives you a smoother image quality. Also, raising [**Quality**] gives you a finer image. However, if both [**Frame Rate**] and [**Quality**] are raised at the same time, a large amount of network bandwidth will be required.

E-mail setting

You can send an e-mail when calling or send error messages etc. by e-mail. Up to 3 mail addresses can be set.

NOTES:

- Prepare an e-mail account for this function beforehand.
- Make sure to enter the system name at [Network setting: Individual] – [System name] to display the title with an e-mail.
- Make sure to enter primary and/or secondary DNS server information at [Network setting: Individual] to all the IP units.
- The body of the message is only in English.
- Click E-mail setting in the table of contents.
- **2** Set the following settings.
 - [Email destination address]: Enter up to 3 mail addresses (destination addresses).
 - [Email source address]: Enter the source mail address.
 - [SMTP authentication]: Configure SMTP authentication as required by source E-mail provider.
 - [Mailing event]: Select mailing events by setting the target ones to [ON].
- 3 Click Temporarily stored to save the current setting results temporarily.
 - * If you wish to cancel the setting results you have made, click a title in the table of contents or "Refresh" in the web browser menu.

Settings under [UPDATING SYSTEM SETTINGS]

Updating the system [Updating the system]

Update the system with the setting data you have entered (currently stored temporarily).

1 Click **Updating the system** in the table of contents.



2 Click Update to update the system with the setting data currently stored temporarily.

NOTE:

Do not turn off the system while updating the system.

Downloading setting data onto the PC [Downloading setting data]

You can download the setting data you have made into a file and save it on the PC.

- * It is recommended to download the setting data as a backup copy after you finish making settings or setting changes.
- 1 Click **Downloading setting data** in the table of contents.



2 Click <u>Download</u> to download the current setting data into a file.

Uploading setting data [Uploading setting data]

You can upload the setting data stored on the PC.

1 Click **Uploading setting data** in the table of contents.



- 2 Click Upload to upload the setting data from the PC to the system. You can select the setting data file from another window, and upload it.
- 3 Update the system.
 - * Refer to "Updating the system" on the left.

NOTE:

Uploading the setting data will overwrite the current data.

MAINTENANCE

This section describes the use of functions for the system maintenance. These functions are available from [MAINTENANCE] menu on the web server.

Initializing the system [Initialization]

You can reset the system settings to factory default.

- Access the web browser and log in. (→P. 16)
- 2 Click Initialization in the table of contents.



3 Click Initialization

Downloading system log [System log]

You can acquire the system operation log.

- Access the web browser and log in. (→P. 16)
- 2 Click System log in the table of contents.



- 3 Click Download to acquire the log from the system.
- Confirm the log, and save it as needed.

NOTES:

- <Only when IPv4 is used>:
- "UPnP operation check result" is displayed in the window.
- The log is overwritten constantly from the oldest records.

Updating the firmware [Firmware update]

Downloading updated firmware data

Please access our website at **http://www.aiphone.net/** and download the firmware data on the PC to update the system. For the download procedure, see the instructions on our website. (Our website does not support IPv6.)

- **1** Access the web browser and log in. $(\rightarrow P. 16)$
- 2 Click Firmware update in the table of contents.



- 3 Click Update . Another window opens.
- 4 Click Browse... and select the target firmware.
- **5** When the firmware is displayed in the window, click Upload .

When "Update firmware." is displayed, the update process is complete.

NOTES:

- If the power is turned off while it is writing, the product will malfunction.
- The system may not operate normally while updating the firmware.

NOTE:

If the update fails, try again.

Referring to the troubleshooting guide [Troubleshooting]

- 1 Click **Troubleshooting** in the table of contents.
 - The following information appears in the window.
 - Information about the online-help that you can refer to when trouble occurs in setting the system
 - Supported characters and symbols

Registering your system [Registration]

- 1 Click **Registration** in the table of contents.
- 2 Click Register to open the registration window, and then register your system on the window.
 - * If you use an IS-SOFT in the system, enter the license key of the IS-SOFT.

Setting Information Memo

Record your settings information. It will need when resetting or maintenance.

st unit		win need when resetting of			
Netwo	ork setting: Individual				
5	Static IP Address		Subnet Mask		
[Default Gateway				
F	Primary DNS Server		Secondary DNS Server		
1	MAC address				
	Unit name				
	Connection port		Connection Password		
	ork setting: Common				
(Global IP address				
(Connection port: global				
ſ	Multicast address 1:		2:		
	3:		4:		
	5:				
A	Audio/video port				
Admir	nistrator setting				
I	ID		Password		
ent uni	t				
	ork setting: Individual / Ad				
#	Unit name	MAC address	IP Address	ID	Password
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
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* Download and save the setting data on the PC. Refer to [Downloading setting data] for details.



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