

## Correspondence status of WEB application browser (Intercom system for commercial market)

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We inform that correspondence status of the WEB application browser used in commercial market.(\*1)

Intercom System	Model	WEB application name	Version	Correspondence browser	
				Internet Explorer	Microsoft Edge
IS system	IS-IPMV IS-IPC IS-IPDV IS-IPDVF IS-IPDV-12 IS-IPDVF-12 IS-CCU	system settings	All versions	✓ *3	✓ *2*3
JKW-IP	JKW-IP	WEB settings *4	All versions	✓ *3	✓ *2*3
IX system	IX-MV	WEB settings	~ Ver.5.10	✓	✓ *2
			Ver.7.00 ~	✓	✓
	IX-DA IX-BA	WEB settings	~ Ver.6.00	✓	✓ *2
			Ver.6.10 ~	✓	✓ *5
	IX-DB IX-BB	WEB settings	All versions	✓	✓ *5
	IX-MV7-HW-JP IX-MV7-HW IX-MV7-HB IX-MV7-W IX-MV7-B	WEB settings	~ Ver.6.01	✓	✓ *2
			Ver.6.10 ~	✓	✓
	IX-RS-W IX-RS-B IX-DVM IX-DV IX-DVF IX-DVF-P IX-DVF-2RA IX-DVF-RA IX-DVF-L IX-SSA IX-SSA-2RA IX-SSA-RA IX-EA IX-SS-2G IXW-MA	WEB settings	~ Ver.6.00	✓	✓ *2
			Ver.6.10 ~ Ver.7.00	✓	✓ *6
Ver.7.10 ~			✓	✓	

\*1 The environment for verification is as follows

Verification environment	OS	Windows 10 1909
	Browser	Internet Explorer 11, Microsoft Edge 110.0.1587.63

\*2 Needs to enable Internet Explorer mode by Microsoft Edge.

[How to enable](#)

\*3 TLS 1.0/1.1 protocol are used. Please change the settings from Internet Option to enable it.

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\*4 No effect for PC application.

\*5 A function works properly even if the site layout is off.

\*6 Updating the IX firmware may fail when uses the Microsoft Edge to update.

In case of fail to update, please update using the Internet Exploer, Internet Explorer mode by Microsoft Edge or System Support Software.