

Restrictions

To customers using our smartphone apps on Apple iPad

We have confirmed that the following issue can occur when using our smartphone apps on Apple iPad.

- Symptom:

When "Windowed Apps" or "Stage Manager" is enabled under Settings > Multitasking & Gestures on the iPad, the smartphone apps may behave unstable.

- Affected apps:

1. Intercom App Type B
2. AIPHONE Type GT
3. AIPHONE IXG Intercom App

- Affected OS:

iPadOS 15 and later

The "Windowed Apps" and "Stage Manager" settings are not supported. Please set the app to "Full Screen" and use it in that mode.

We apologize for the inconvenience and appreciate your understanding and cooperation.